

## **Coronavirus (COVID-19) Business Update**

***Being available and putting our clients' interests at the heart of our business is what we stand for.***

*In response to the government's instruction on 23rd March 2020 regarding the pandemic, we have decided to close the office premises in order to reduce the risk to our staff and ensure their health and safety. That said, we are currently working to arrange our staff to work from home so that we can manage the firm's and our clients' expectations and continue to provide an efficient service; albeit limited.*

*This means there will be some disruption to our service to you whilst we get things organised and your patience and understanding during this period of time is much appreciated. We will endeavour to complete annual reviews with clients which are scheduled for the next few weeks, however, it may be that these are postponed until a later date.*

*The handling of postal correspondence may also be disrupted and after speaking with the person that usually delivers and collects our post, we will arrange to accommodate this as much as possible. If this is the normal means by which you prefer to correspond then please continue to do so.*

*Please remember – you can contact us by phone or email and here is a reminder of our contact details:*

**Telephone:** 01656 652199

**Email:** Pensions & investments advisers:  
David Wingar dew@famllp.com  
Graham Wingar graham@famllp.com  
Tim Mogford tim@famllp.com

Mortgage & protection advisers:  
Tim Mogford tim@famllp.com  
Graham Wingar graham@famllp.com

Compliance & practice management:  
Nicola Wingar nicola@famllp.com

General enquiries:  
Nicola Wingar enq@famllp.com

New Business applications & client annual reviews:  
Louise Park louise@famllp.com

Client annual reviews:  
Joanne Phillips joanne@famllp.com

*We may not be able to answer any queries straight away but be assured that we will reply to your message at the earliest opportunity. **Thank you!***